

Undergraduate Advising Survey 2023

Q1 *Survey Goal:*

Thank you for participating in the **2023 Boise State University Academic Advising Survey**. In this survey, you are asked to provide basic information on the type and frequency of your **academic advising*** experiences and to rate the quality of those experiences. We encourage you to provide written explanations in the comment sections provided at the end of the survey.

The goal of this survey is to assess your experiences with and opinions of academic advising at Boise State University. Your responses will help Boise State University better understand how our students engage with advising services and identify ways to improve advising outcomes for both students and advisors.

Rated responses will be reported anonymously and in summary form. In addition, any comments you make on the survey will be reported verbatim to departments so that they can better understand your advising experiences. Survey results will be used to assess student experiences and improve academic advising services.

****Definition:***

Academic advising refers to services intended to help you: (1) make informed decisions about class selection; (2) encourage consistent progress towards graduation; and (3) help you become more active and knowledgeable decision-makers regarding your academic and career goals.

Incentive:

In addition to helping us improve advising services for students, everyone who completes the survey will be eligible to win one of the following Bronco Shop gift cards: \$100 (3 awarded) \$50 (5 awarded) \$20 (7 awarded)

Page Break



Q2 In the last 12 months, how often have you met or interacted with an academic advisor at Boise State University?

- Never (1)
- 1 time (2)
- 2-4 times (3)
- 5+ times (4)

Skip To: Q9 If Q2 = Never

Page Break

Q3a Which of the following types of advising have you engaged in during the last 12 months at Boise State? (Select all that apply.)

- In-person (1)
 - Virtual (e.g., Zoom, Google Meet, FaceTime, Skype) (2)
 - Email (4)
 - Online chat (e.g., Google Chat) (5)
 - Text messaging (6)
 - Phone (3)
-

Q3b For each type of advising communication you engaged in, please indicate whether you participated in individual or group advising—or both types—over the past 12 months.

Display This Choice:
If Q3a = In-person

Display This Choice:
If Q3a = Virtual (e.g., Zoom, Google Meet, FaceTime, Skype)

Display This Choice:
If Q3a = Email

Display This Choice:
If Q3a = Online chat (e.g., Google Chat)

Display This Choice:
If Q3a = Text messaging

Display This Choice:
If Q3a = Phone

	Individual (1)	Group (2)	Both individual and group (3)
<p><i>Display This Choice:</i> If Q3a = In-person</p> <p>In-person (1)</p>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<p><i>Display This Choice:</i> If Q3a = Virtual (e.g., Zoom, Google Meet, FaceTime, Skype)</p> <p>Virtual (e.g., Zoom) (2)</p>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<p><i>Display This Choice:</i> If Q3a = Email</p> <p>Email (3)</p>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<p><i>Display This Choice:</i> If Q3a = Online chat (e.g., Google Chat)</p> <p>Online chat (4)</p>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<p><i>Display This Choice:</i> If Q3a = Text messaging</p>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Text messaging (5)

Display This Choice:

If Q3a = Phone

Phone call (6)



Page Break

Q4 Regardless of the type of communication(s) you engaged in, which type(s) of academic advisor have you consulted with in the last 12 months? (Select all that apply.)

- Faculty academic advisor (1)
- Professional academic advisor (2)
- Peer Advisor (student) (3)
- I don't know (4)

Page Break

Q5 Please indicate the extent to which you agree with the following statements. "My academic advising experience has helped me gain a greater awareness and understanding of...

	Strongly Disagree (1)	Disagree (2)	No Opinion (3)	Agree (4)	Strongly Agree (5)
<p><u>...degree requirements and expectations</u> (for example: major requirements, GPA, major application process, prerequisites, course sequencing, graduation requisites, application for graduation)." (2)</p>	<input type="radio"/>				
<p><u>...academic rules, policies and procedures</u> (for example: repeat and withdrawal policies, academic appeals, enrollment and registration holds, probation, dismissal, reinstatement, change of major)." (4)</p>	<input type="radio"/>				
<p><u>...advising tools and information resources</u> (for example: catalog, my planner/degree tracker,</p>	<input type="radio"/>				

academic
advisement
report/AAR)."
(5)

**...campus
resources for
students** (for

example:
counseling,
Career
Services,
Financial Aid,
Registrar,
Dean of
Students,
tutoring,
University
Health
Services)." (1)



**...co-
curricular
opportunities**

(for example:
internships,
leadership
opportunities,
student
organizations,
service
learning, study
abroad,
exchange
opportunities,
honors)." (3)



Page Break



Q6 Please indicate the extent to which you agree or disagree with the following statements.

	Strongly Disagree (1)	Disagree (2)	No Opinion (3)	Agree (4)	Strongly Agree (5)
My academic advising experience has helped me create a clear and realistic <u>graduation plan</u> . (1)	<input type="radio"/>				
My academic advising experience has encouraged me to make more informed decisions about my <u>academic path</u> . (2)	<input type="radio"/>				
My academic advisor showed a <u>genuine interest</u> in me during our appointment(s). (3)	<input type="radio"/>				
I found my academic advisor <u>available and accessible</u> when I had questions. (4)	<input type="radio"/>				
My academic advisor offered me a <u>safe and welcoming</u> environment. (5)	<input type="radio"/>				
My academic advising experience has helped me to <u>continue my</u>	<input type="radio"/>				

enrollment at
Boise State. (6)

I believe that
my academic
advising
experience has
helped me
make
progress
towards
graduation and
achieve my
academic goals
(7)



Page Break

Q7a How would you rate your **overall satisfaction** with the advising you've received?

- very dissatisfied (1)
- dissatisfied (2)
- satisfied (3)
- very satisfied (4)

Page Break

Q7b Please describe **why** you feel *#{Q7a/ChoiceGroup/SelectedChoices}* **overall** with the advising you've received?

Page Break

Q8 If you have any additional thoughts, comments, and/or suggestions about your academic advising experience(s) so far at Boise State, please share that with us here.

Display This Question:

If Q2 = Never

Q9 Why were you unable to interact with an academic advisor in the last 12 months?

- I did not want or need to talk with an academic advisor. (2)
 - I did not know that I was supposed to meet with an academic advisor. (1)
 - I did not know how to contact my academic advisor. (3)
 - I tried, but I never heard back from my academic advisor. (4)
 - I tried, but was not able to schedule an appointment with my academic advisor. (6)
 - Other (please explain): (5)
-



Q10 How would you most **prefer** to connect with an advisor in the **future**? (Rank the items in order of preference by dragging them into the desired order.)

- _____ In-person meeting (1)
 - _____ Phone call (2)
 - _____ Online chat (e.g., Google Chat) (3)
 - _____ Text messaging (4)
 - _____ Virtual meeting (e.g., Zoom, Google Meet, FaceTime, Skype) (5)
 - _____ Email (6)
-

Q11 Would you prefer to meet with an advisor who is assigned to you individually, or any advisor who is available in your major?

- I prefer an advisor who has been **assigned to me individually** (1)
 - I prefer any advisor who is **available in my major** (2)
-

Q17 How frequently would you like to meet with an advisor to discuss your academic progress?

- First semester only (1)
 - Once per semester (2)
 - Once per academic year (3)
 - Once every 30 credits earned (4)
 - After a change in major (5)
 - Never (0)
-

Page Break

Q12 Do you have any suggestions for how Boise State could **better inform** students about academic advising services?

- No (1)
 - Yes (2)
-

Display This Question:

If Q12 = Yes

Q13 What suggestions can you provide for how Boise State could better inform students about academic advising services?

End of Block: Default Question Block
