



**BOISE STATE UNIVERSITY**  
**HEALTH SERVICES**

**PATIENT PORTAL USER CONSENT FORM**

The patient portal is provided as a convenience for our established patients over 18 years of age and is available 24x7 from any web-based browser. You can access the patient portal by visiting the direct URL at <https://myhealth.boisestate.edu>. To login, simply use the same username and password that you use to log on to your Blackboard or Boise State email account.

The patient portal is designed to enhance communication between patient-provider; it is not intended to replace a face-to-face encounter with a provider. Please be advised that complex or multiple questions may require that you schedule an appointment for an office visit.

**Health Services uses the patient portal to provide the following services:**

- View information about your past and upcoming appointments
- Review your medical summary, medication list, treatment history and immunization records
- Review a financial summary after each visit
- Read and reply to secure messages from your healthcare team
- Send documents to us electronically (such as proof of insurance, or records from other institutions)
- If you need to make a payment, please call us at (208) 426-2158

**For your safety, Health Services does NOT use the patient portal to:**

- We DO NOT use the patient portal for emergency, life-threatening or urgent requests. **If you have an emergency or life-threatening health related matter call 911 or go to the nearest emergency room.**
- We DO NOT provide internet-based triage or facilitate treatment requests via the portal. A diagnosis can only be made and treatment rendered after you schedule an appointment and see a provider in the clinic during our regular business hours.
- We DO NOT refill medications not currently being prescribed by your provider, or refill narcotic pain medications through the portal. You will need to call our office at (208) 426-1459 to schedule an appointment with us.

Please see the Portal Terms of Use Agreement which is available on the Health Services website at the following URL: <https://www.boisestate.edu/healthservices/patient-portal/> for a more complete description of the terms and conditions under which you may use and access the portal.



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**PATIENT PORTAL USER CONSENT FORM- ACKNOWLEDGEMENT AND AGREEMENT**

I understand that access to the patient portal is provided as a convenience and does not affect or replace the level of service that I will receive from Health Services.

I understand that Health Services reserves the right to terminate my access to the patient portal if abuse or negligent usage of the patient portal becomes an issue.

Or, if I so choose, I understand that I have the right to suspend or terminate my patient portal account for any reason by calling (208) 426-1459 during normal business hours.

I acknowledge that my signature below indicates that I have read and fully understand the risks and benefits of using the patient portal, and that I have had a chance to have all my questions answered. I also agree that although I have signed this consent form today, Health Services may ask me to periodically re-sign this consent form to remind me of the risks and benefits of using the patient portal.

**I understand that typing my name below suffices as my manual signature. My signature indicates that I have read this agreement, agree to the terms, and have had the opportunity to have my questions answered.**

\_\_\_\_\_  
Patient/Client Signature

\_\_\_\_\_  
Today's Date

\_\_\_\_\_  
University ID Number

\_\_\_\_\_  
Date of Birth

I am employed by Boise State University

I am a minor (17 years and younger)